## INSTRUMEN WAWANCARA

Integrasi Teknologi *Augmented Reality* (AR) Terhadap Kemampuan Komunikasi Bahasa Inggris Karyawan di Industri Pariwisata Di Sumbawa

Nama : Jabatan : Hari/Tanggal :

Petunjuk Pengisian : Bacalah setiap pernyataan di bawah ini dengan baik,

benar dan teliti, kemudian jawablah sesuai dengan pengalaman saudara selama mengimplementasikan AR

Berikut 5 pertanyaan wawancara yang digunakan untuk mengetahui hambatan dalam memanfaatkan teknologi AR untuk meningkatkan keterampilan berbicara bahasa Inggris dengan memperluas kosakata lingkungan mereka berdasarkan pandangan karyawan.

No	PERNYATAAN										
1.	What are the main challenges you face	1. One of the biggest challenges is									
	when using AR technology to improve	the complexity of the AR interface.									
	your English-speaking skills and	It takes time to get used to the									
	environmental vocabulary?	technology.									
		2. For me, the issue is the lack of									
		real-time feedback. AR is great fo									
		visual aids, but I need more									
		immediate correction or guidance									
		while speaking.									
		3. I think the biggest challenge is									
		the difficulty of my phone									
		installing AR technology.									
		4. The barrier I face is accessibility.									
2.	How do you feel about the current	1. I'd like to see more vocabulary									
	content offered through AR in terms of	tailored to my daily tasks.									
	expanding your environmental	2. I agree. It would be more helpful									
	vocabulary?	if it included specific phrases or									
		terminology that I actually use in									
		my work environment, especially in									
		the tourism sector where precise									
		communication is key.									
		3. The AR content is interesting.									
		4. I like the content because it's									
		easy to follow.									
3.	What kind of improvements or	1). I would like to see more									
	additional features would you like to see	interactive dialogues in AR. Right									
	in AR to make it more effective for	now, it feels like a one-way									
	learning English vocabulary?	experience.									
		2) More personalization would be									
		great.									
		3) I'd appreciate a feedback system									
		that could analyze my									

		pronunciation in real-time and offer
		corrections. 4) AR could improve by
		incorporating more cultural context into the lessons.
4.	Do you think AR technology is engaging enough to keep you motivated in learning new vocabulary?	1) Yes, it's engaging because it's visually stimulating and offers a unique way to learn, which is different from traditional methods.  2) I find it engaging and the visuals are impressive.  3) It's a bit of both. I like the immersive experience AR provides.  4) AR is fun to use, but it needs more gamification elements, like progress tracking or rewards, to really keep me motivated over the long term.
5.	What do you think could be done to address the neutral or less positive responses some employees have regarding the effectiveness of AR?	1) I think better training would help. Some employees may not be fully comfortable using AR. 2) It might help to tailor the AR content more closely to each employee's specific needs and tasks. 3) Improving the ease of use is key. 4) Getting more employee feedback and regularly updating the AR content based on that feedback could address some of the concerns.

Sumbawa, Juli 2024 Partisipan,

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